



PAMS

Puntukurnu Aboriginal
Medical Service

Welcome PAMS Handbook

Date effective: 16th September 2022

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Welcome from the Board, CEO and Management Team

On behalf of the Board of Puntukurnu (Martu for the people) Aboriginal Medical Service, we would like to welcome you to the Pilbara and hope that you enjoy your time working with us.

PAMS is committed to fostering a supportive workplace that values the unique contributions and talents of all of its team members. The culture of the Martu and Nyiyaparli people still runs strongly within the Newman and Western Desert region and makes our communities a unique place to live and work. We are committed to ensuring all staff receive a thorough induction and orientation process and welcome any feedback you may want to provide.

The PAMS management team runs an 'open door' policy so at any time should you require support, assistance or even just for debrief please do not hesitate to contact your line manager.

The Pilbara is a unique and beautiful place to live and work and we hope you will love it as much as we do.

The Board, CEO and Management Team

Management Team Contact Details:

<p>Nicholas Haney Chief Operating Officer pams.cpm@puntuturnu.com 0405 495 804</p>	<p>Dr Cara Sheppard Senior Medical Officer Cara.Sheppard@puntuturnu.com 0427 175 222</p>	<p>Simone Maitland Finance Manager pams.accountant@puntuturnu.com 0418 904 296</p>
<p>Christina Hunn Clinical Services Remote Manager pams.pm@puntuturnu.com 0448 008 849</p>	<p>Mary-Clare Reilly Clinical Services Newman Clinic Manager pams.cmnc@puntuturnu.com 0400 832 314</p>	<p>Tina Ewen Community Health Programs Manager pams.tis1@puntuturnu.com 0437 575 426</p>



PAMS Commitment, Vision and Mission, Workplace and Values

Our Cultural Commitment

We strive in our engagements and services to be culturally responsive and appropriate

Our Vision

Our Vision is to be the most effective provider of Aboriginal and Torres Strait Islander’s health care and wellbeing through: Supporting and promoting holistic healing of the community, by the community, for the community for present and future generations.

Our Mission

To provide innovative and culturally responsive holistic health care to all in the region

Our Workplace

We are Collaborative, Accountable and Respectful

Core Values

We are Community Focussed

We are Community Controlled

We are Transparent

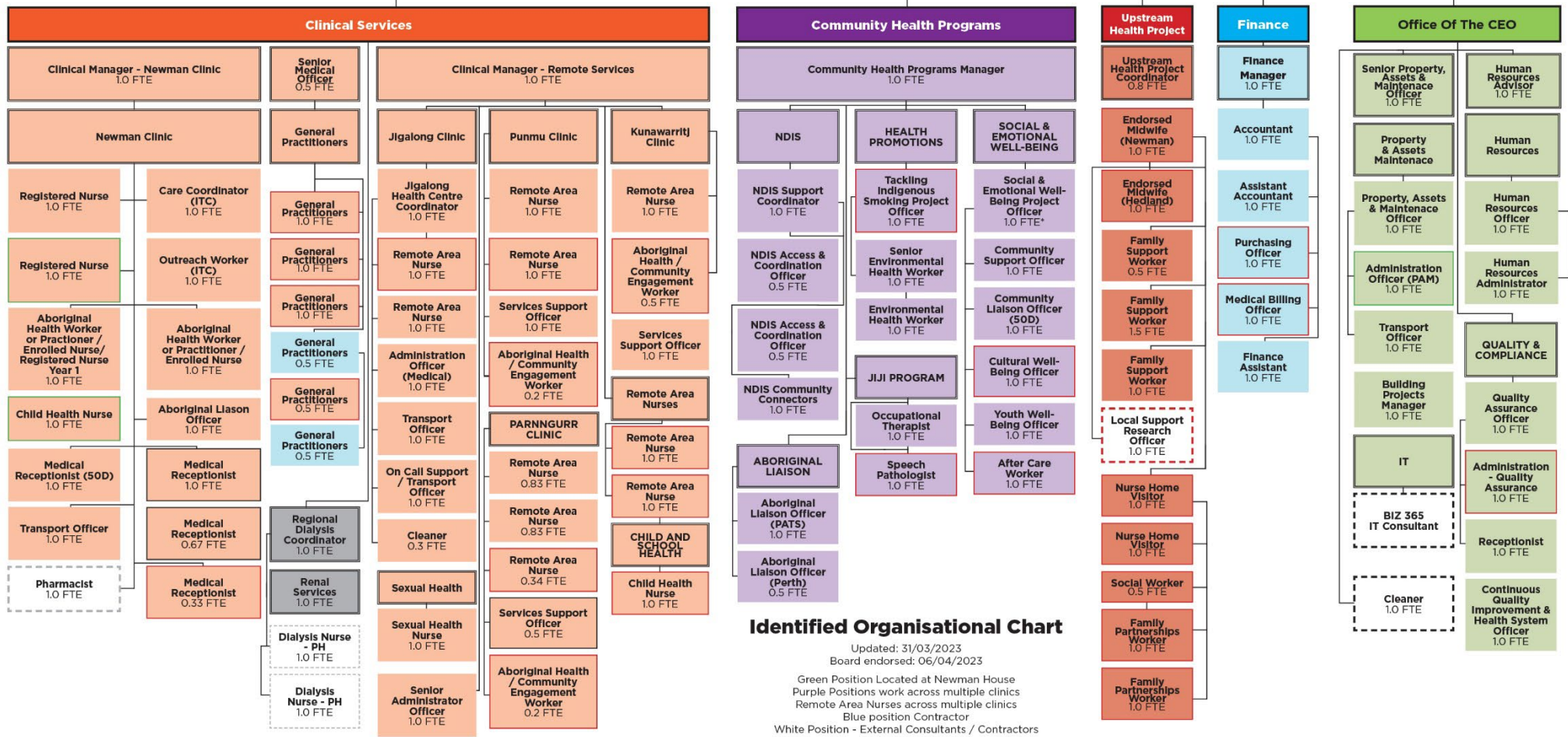
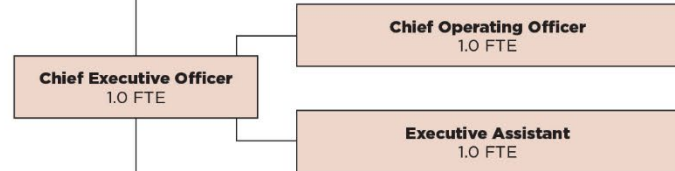
We are Inclusive

We are leaders



Puntukurnu Aboriginal Medical Service
Members

Puntukurnu Aboriginal Medical Service
Board of Directors



Identified Organisational Chart

Updated: 31/03/2023
Board endorsed: 06/04/2023
Green Position Located at Newman House
Purple Positions work across multiple clinics
Remote Area Nurses across multiple clinics
Blue position Contractor
White Position - External Consultants / Contractors
*Secondment / Temporary Appointment

About the Organisation

What is an Aboriginal Community Controlled Health Organisation (ACCHO)?

“An Aboriginal Community Controlled Health Organisation (ACCHO) is a primary health care service initiated and operated by the local Aboriginal community to deliver holistic, comprehensive, and culturally appropriate health care to the community which controls it (through a locally elected Board of Management” NACCHO 2019

<https://www.naccho.org.au/acchos/>

Board Composition

A Board of Directors providing the organisation with strategic and cultural leadership governs Puntukurnu Aboriginal Medical Service.

The Board of Directors are chosen by each community council and is comprised of one male and one female representative from each community of Jigalong Parnngurr, Punmu, Kunawarritji and Newman. <https://www.puntukurnu.com.au/>

The board is further supplemented with two independent directors who compliment with their expert knowledge in Governance and Public Health.

COMMUNITY	DIRECTOR
Jigalong	<ul style="list-style-type: none">• Jason Crusoe• Janelle Booth
Parnngurr	<ul style="list-style-type: none">• Billy Landy (Chair Person)• Carol Williams
Punmu	<ul style="list-style-type: none">• Gavin Nanudie• Glenys Stewart
Kunawarritji	<ul style="list-style-type: none">• Lawrence Whyoulter• Desray Wilberforce
Newman	<ul style="list-style-type: none">• Stanley Watson (Deputy Chair Person)• Sue Bung
Independent Directors	<ul style="list-style-type: none">• Stephen Klomp• Dr. Bret Hart

History of Puntukurnu (Martu - for the people) Aboriginal Medical Service

1993

Western Desert
Aboriginal Medical
Service became
an incorporated
organisation

1995

Finalisation of
the contract
of transfer of
resources from
the DoH

01



03

05

02

04

Before 1993

Community
health services
were provided by
WA Department
of Health

1994

Became an
Aboriginal
Community
Controlled Health
Organisation

2022

PAMS have a
workforce of
86 staff

History of Puntukurnu (Martu - for the people) Aboriginal Medical Service



Photograph: 1 a grinding stone from old camp sites of the Pujimen (bushmen)

Meet the Martu (Mardu)

People History

The Martu are the traditional owners of the country which extends from the Great Sandy Desert in the north to around Wiluna in the south.

Across this country, Martu share a common law, culture and language and are one of the oldest living cultures in the world with archaeological evidence dating artefacts as old as 39 000 years. At its peak, there were over 600 different kin/language groups in the Martu region. Like many Aboriginal and Torres Strait Islander people, Martu speak or understand numerous languages. For most Martu, even the children, English is a second, third or other language.

The Martu were some of the last of Australia's Indigenous people to make contact with European Australians with many migrating from their desert lands into neighbouring pastoral stations and missions in the 1950s and 1960s. Sometimes this migration followed the Canning Stock Route north to the eastern Kimberley or south to Wiluna and then east to Warakuna and Warburton. Many older people have first-hand experience of life prior to European contact and have extensive traditional cultural and ecological knowledge of their country.

In 2002 the Martu were awarded native title rights to over 13.6 million hectares of the Western Desert. This is referred to as the Martu Native Title Determination. The determination stretches from the Percival Lakes in the north to south of Lake Disappointment, and from near Jigalong and Balfour Downs in the west to the Kiwirrkurra and Ngaanyatjarra native title determinations in the east.

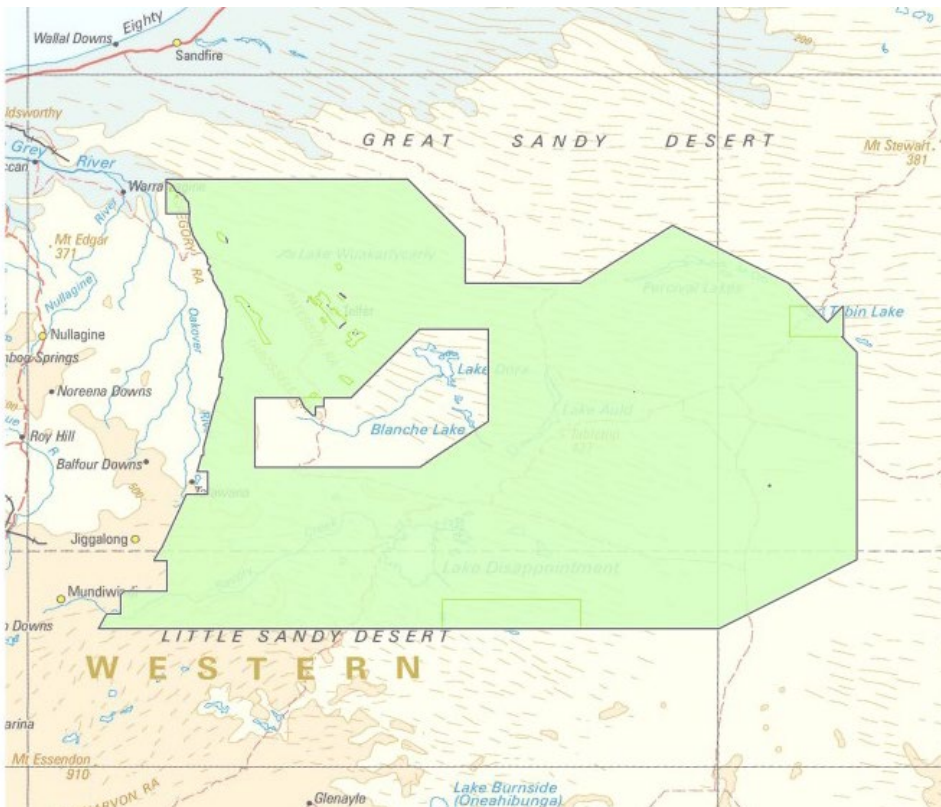
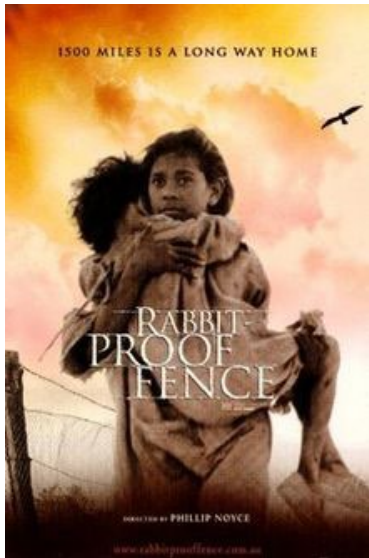


Image: 1 Martu Determination (Central Desert Native Title Services, 2019)

The main communities in the determination are Jigalong, Parnngurr, Punmu and Kunawarritji. Jigalong is the most well-known of the communities having been established as a maintenance depot for the rabbit proof fence. It was made famous as the subject of a movie about three children who walked back from Moore River Settlement north of Perth called Rabbit Proof Fence (2002). Jigalong was subsequently turned into a mission before being handed over to the Martu people in 1969.

The other communities were established in the mid-1980s as a part of the then homelands movement, when people decided to return to live on their country.

As with many remote communities nationally, population numbers in the communities vary during the year.



“For Martu people who live in this land, it’s the song line and the land around this area, it’s so special to them. We connect with the land – it’s our dreaming, our spirits, our culture. It’s my life. It’s all Martu people’s ancestors, our great grandmother’s and grandfather’s. What the old people told me – to try and look after our culture, law and the land. So we need to protect Martu culture and the land and the community that lives around it.”

— Clifton Girgirba, Martu Ranger, **KANYIRNINPA JUKURRPA**

Image: 2 Rabbit Proof Fence 2002, (DVD), Hanway Films

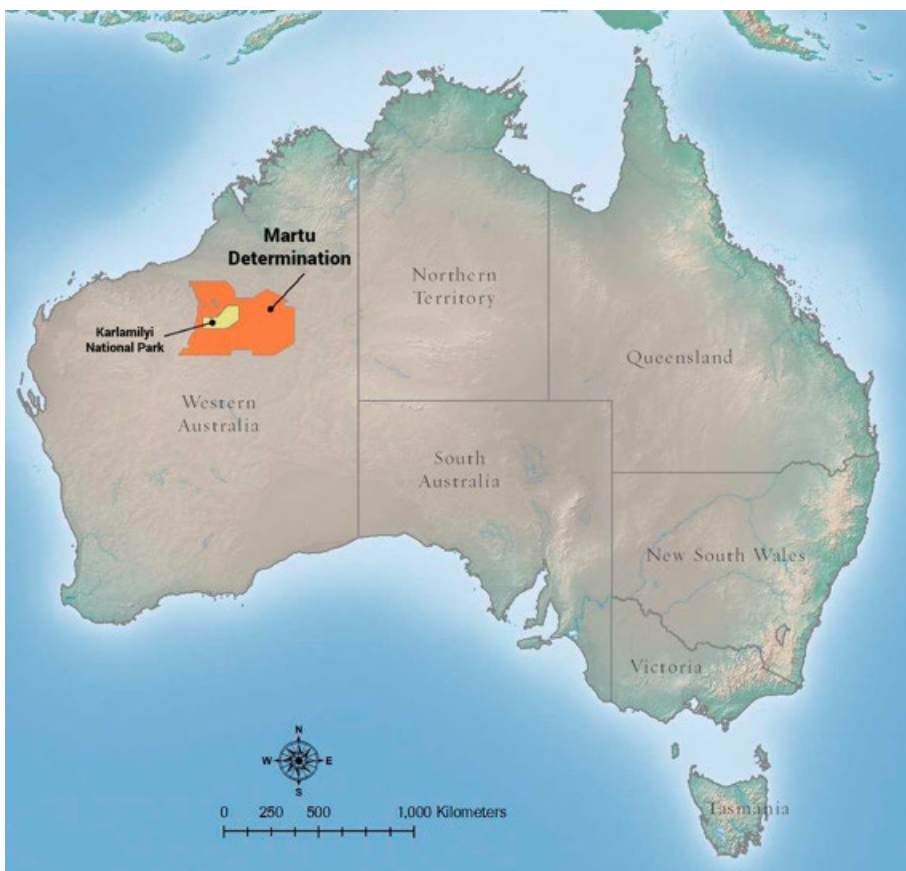


Image: 3 Martu Native Title Determination (Kanyirninpa Jukurrpa)



Meet the Nyiyaparli (Nee-Ya-Par-Li) People

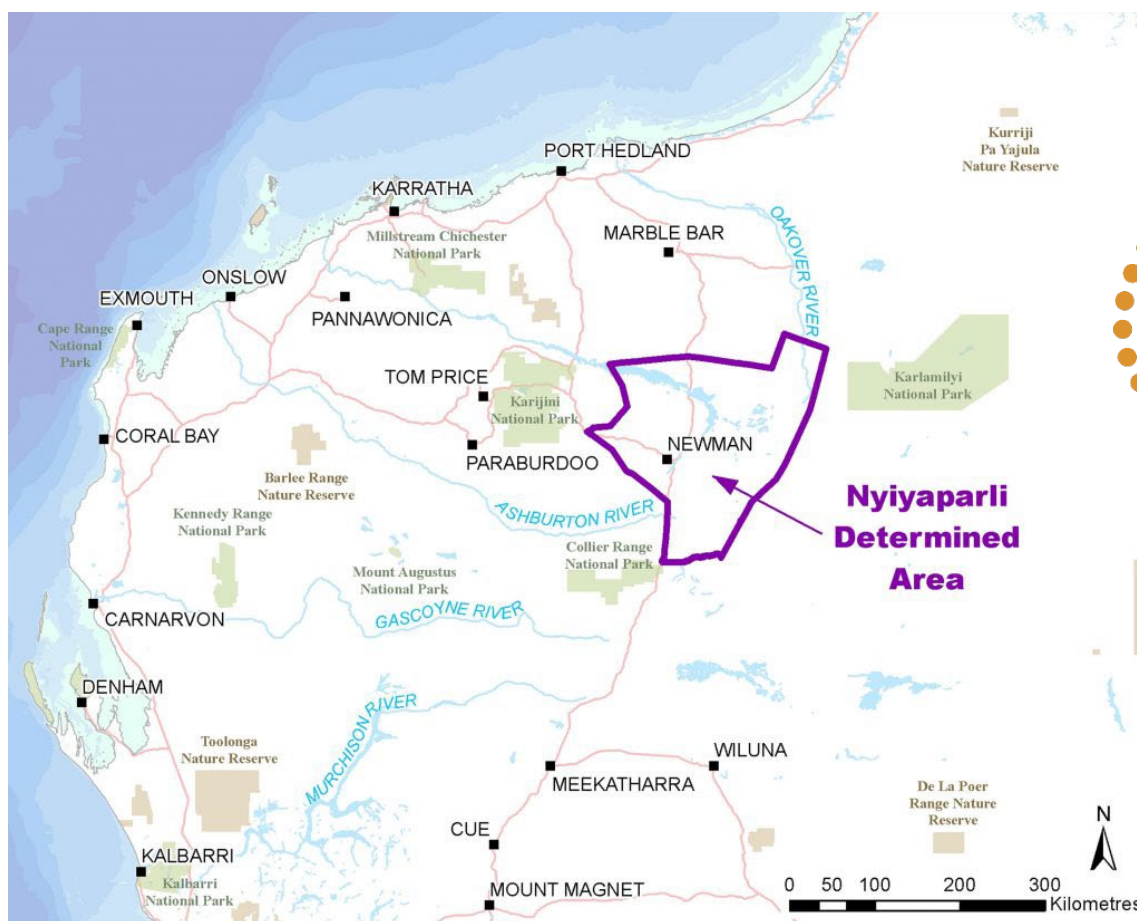
The Nyiyaparli People are the Traditional Owners of approximately 36,684 square kilometres of land and waters in the east Pilbara region, including the township of Newman, Western Australia.

It was an almost 20-year long journey for the Nyiyaparli people to achieve native title recognition, with the first initial claim (WAD 6280 of 1998) lodged with the National Native Title Tribunal on 29 September 1998. The court hearing saw representatives from the Federal Court, State and Federal government, and Traditional Owners come together to witness the historic occasion.

The Determination Area covers approximately 40,000 square kilometres of Nyiyaparli traditional country and encompasses the town of Newman, the Aboriginal communities of Jigalong and Parnpajinya, several pastoral leases and significant mining operations.

While all Country is important to the Nyiyaparli people, areas of particular cultural and environmental significance within the Determination Area include: the Fortescue Marsh, Weeli Wolli Creek, Coondiner Creek, Caramulla Creek and Savoury Creek. Parts of the Hamersley, Chichester and Ophthalmia Ranges and the Fortescue and Oakover Rivers are also major features of the area.

Within this Determination Area are places of particular significance to the Nyiyaparli people, including ceremonial sites, songlines, permanent pools and natural resources.



Community Background

You are a guest in this 'country' delivering PAMS services and undertaking PAMS commitment to improved health care and health outcomes for the Martu and Niyaparli People.

Working across cultures requires patience, understanding and commitment of both groups. Cultural issues influence both your private and working life on a daily basis and respectful sincerity in observing the protocols of the Martu and Niyaparli people will determine your working experience. Acknowledgement of elders past and present and emerging and traditional owners of the area is considered respectful to the community and is an important recognition of their role in society. Traditional medicine may be used in conjunction with clinic health practices. Marban is the title given to traditional cultural healers and often the Martu may be seen by a Marban prior to coming to the clinic and in some instances after.

Participating in sporting activities is extremely popular with young adults. In most Communities football, basketball and softball are the main sporting pastimes. These events often involve competing with other teams either in their own community or having to travel (often hundreds of kilometres) to another community.

At weekends a favourite for many Martu is hunting, which remains an important element in Martu culture and lives. All four remote communities (Jigalong, Parnngurr, Punmu and Kunawarritji) have a strict 'no alcohol' policy. This must be adhered to by all members of the community and visitors. All PAMS staff must therefore adhere to this policy.





Cultural Sensitivity

Skin Groups and Avoidance Relationships

Martu society is divided into four skin groups:

- Pananka
- Purungu
- Karrimarra
- Milangka

There are very strict rules regarding who can marry whom, as a particular skin group will determine the way Martu are 'related' to one another.

Skin groups also factor into relationships where both parties are obliged to *avoid* each other (avoidance relationships).

- For example, a son-in-law cannot be in the same room as a mother-in-law, or communicate with them in anyway. It is common for these avoidance relationships to affect the function of public places, such as the clinic.
- For example, in a clinic situation, people may say they will 'come back later' as it is 'too busy' or, Aboriginal Health Workers may have to leave the clinic at certain times or may not be able to take someone in the clinic car due to an avoidance relationship.

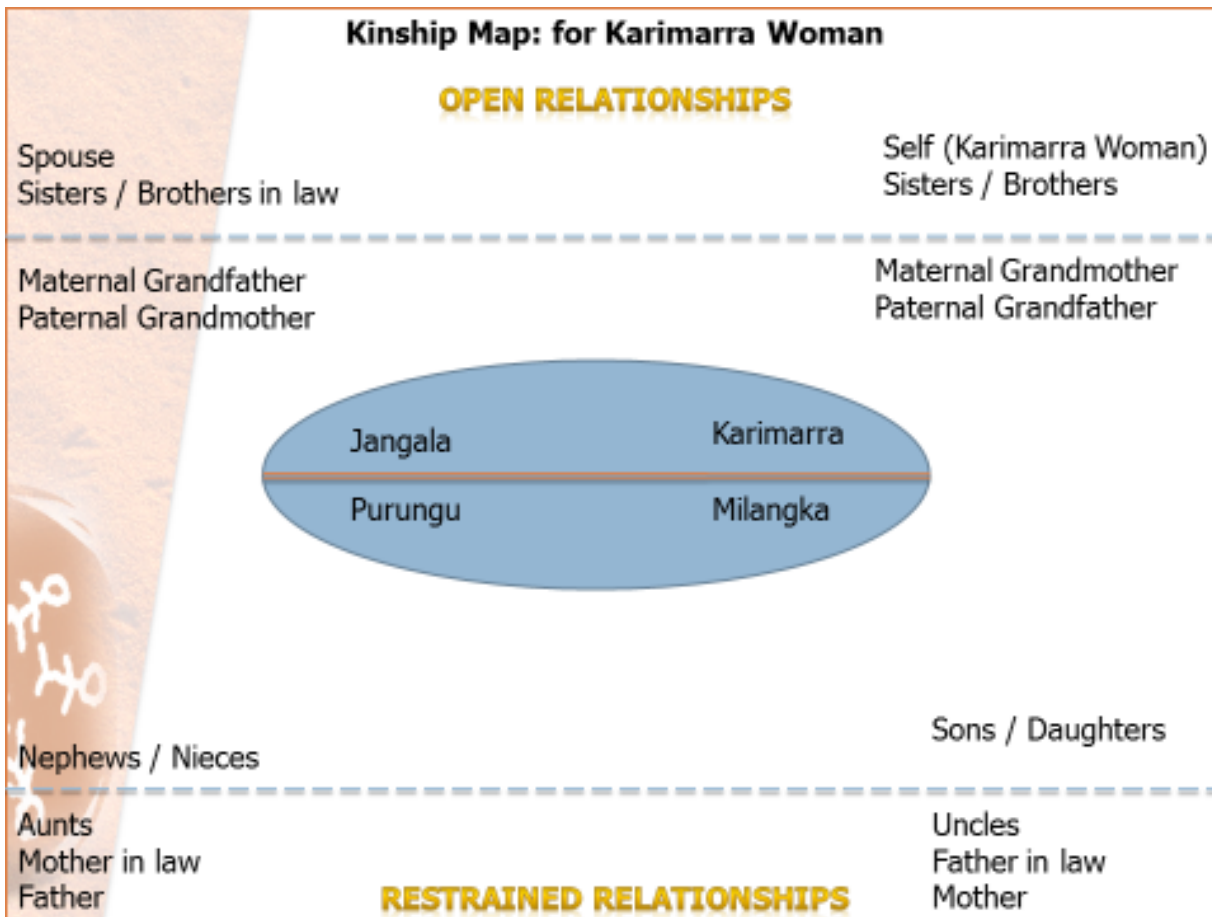


Figure 1: Courtesy Karnyirnipa Tjukkurpa



Lore (cultural traditions) and Sorry Time

The news of a Martu / Nyiyaparli person passing away is extremely sensitive, particularly when the death is unexpected or the result of an injury or accident.

It is very important that the information is conveyed to the right members of the family by the right person in the right way.

If an Aboriginal Health Worker or Liaison Officer is available you should approach them and enquire as to who is the right person to pass the news on to the family, alternatively you could approach a PAMS Community Board of Director, an Elder or call PAMS Management staff. If you are the person informing the family of the death try not to use the person's name, you instead use phrases like 'the brother of'.

The period of time following the death of a community member and up until after the funeral may be referred to as Sorry Time. During this time meeting, events and activities may be cancelled due to Sorry Business happening in the community.

For many months to years after a Martu has passed away their name is not spoken so a different name might be used in reference to the deceased. People with the same name as the deceased will be known as "Nyaparu" or may be known by their initials or take on another name.

Cultural Traditions

It is important to note that cultural business is sacred and is treated with respect at all times.

- Lore is usually held between November and April with a range of cultural business being conducted. Local intelligence should be considered if planning to travel to communities during this time.
- During Lore, boys are not to be seen in public, therefore they will not come to the clinic. They may allow the Remote Area Nurse (RAN) to visit the site to provide treatment. This may be done mostly in the evenings. It is preferable that this is a male clinician, if available

See specific location details below (under each community), regarding lore grounds and no go areas

Martu History and Culture Resources

- <https://www.kj.org.au>
- <http://www.wdlac.com.au/martu/>
- <https://www.centraldesert.org.au/native-title-item/martulinks/>
- <http://www.wangkamaya.org.au/pilbara-languages/martu-wangka-overview>
- <https://www.camecoaustralia.com/community/stories/who-are-the-martu>
- <https://www.karlka.com.au/>

Our Clinic Locations



Newman

PAMS Newman Clinic

PAMS Newman Clinic is a newly built clinic, which finished completion in May 2020, with services beginning from August 2020.

Opening Hours:

9:00 to 13:00 and 14:00 to 17:00 Monday, Wednesday, Thursday and Friday (Closed from 13:00 to 14:00)

9:00 to 13:00 Tuesday

Phone: 08 9111 1777 **Fax:** 08 9111 1778

Email: newman.clinic@puntuturnu.com

Staffing

Newman Clinic has the following staff composition:

- Clinical Manager
- 3 GP's
- 3 RN's
- 2 AHP
- 1 ALO
- 1 Senior Administration Officer
- 2 Receptionist
- 1 Transport Officer
- 1 ITC Care Coordinator
- 1 ITC Outreach Worker
- 1 Child Health Nurse
- 1 Pharmacist

Visiting specialists for PAMS Clinics

PAMS sites hosts a wide range of visiting medical and allied health specialists including:

- Paediatrician
- Renal Physician
- Ear and Hearing Health Services
- Optometry Services
- Podiatry Service
- Dietician
- Physiotherapy Service
- Diabetes Educator

- Mental Health Services
- Women's Health Obstetrics
- Dental

More information about our visiting specialists can be given at the clinic.

Dialysis Centre

The Dialysis Centre is the first of its kind for Newman and its neighbouring communities, providing accessible healthcare to both Indigenous and non-Indigenous residents in the region.

Funded by BHP, the Centre is equipped with the latest in dialysis machine technology managed by Purple House, specialist nurses trained in dialysis treatment, with enough machines to treat up to 10 patients per day.

Staffing

Dialysis Centre has the following staff composition:

- Pilbara Regional Dialysis Coordinator
- 2 Dialysis Nurse

Administration Building

The Administration office is located on the same premises as the Newman Clinic and Dialysis Centre. The administration office predominantly provides corporate support to the organisation.

Opening Hours:

8:30 to 17:00 Monday to Friday

Phone: [08 9177 8307](tel:0891778307) Fax: [08 9175 0990](tel:0891750990)

Email: pams@puntuturnu.com

Staffing

The staff in the admin building consist of:

- 1 Corporate Services Manager
- 1 Quality Assurance Officer
- 1 Administration Officer
- 1 Receptionist
- 1 Accountant
- 1 Finance Officer
- 1 Purchasing Officer
- 1 Human Resources Advisor
- 1 Human Resource Administration Officer

- 
- 1 Human Resources Administration Assistant
 - 1 Senior Property Assets and Maintenance Officer
 - 1 Assets property and Maintenance officer
 - 1 Transport Officer
 - 1 Building Projects Manager
 - 1 CQI and Health Systems Officer

Programs Team

Our programs team have recently relocated to their own space within Newman, at 5 Hilditch Avenue

Opening Hours:

8:30 to 17:00 Monday to Friday

Phone: 08 9177 8307 **Fax:** 08 9175 0990

Email: pams@puntuturnu.com

Staffing

The programs Team has the following staff composition:

- 1 Community Health Programs Manager
- 1 TIS Project Officer
- 1 NDIS Support Coordinator
- 1 NDIS Access and Coordination Officer
- 4 NDIS Community Connectors
- 1 ALO – PATS
- 1 ALO – Perth
- 1 Senior Environmental Health Worker
- 1 Environmental Health Worker
- 1 Occupational Therapist
- 1 Speech Pathologist
- 1 Social and Emotional Wellbeing Project Officer

- 1 Cultural Wellbeing Officer
- 1 Community Support Officer
- 1 Community Liaison Officer
- 1 Youth Wellbeing Officer



Left to right – Irwin Attwood (Former Director for Punmu Community) and PAMS Chairperson Melvin Farmer viewing the progress of the Newman Clinic build

Newman Clinic and Administration Building



Jigalong Clinic

General

The Jigalong clinic was refurbished in 2019, there are two consulting rooms, one fully equipped and one that is used mainly by visiting staff and can be equipped as needed and a Treatment room. There is also a renal self-dialysis room off the waiting room, at the time of writing it is not currently in use. Bathroom/toilet facilities, Pathology room, storeroom, medication room.

Opening Hours:

9:00 to 12:00 and 13:00 to 16:30 Monday, Wednesday, Thursday and Friday

9:00 to 12:00 Tuesday

Phone: 08 9175 7027 **Fax:** 08 9175 7028

Email: jigalong.reception@puntuturnu.com

Permits

A Permit approval is required before entering into Jigalong Community, this will be done by the Administration Team

Travelling to Jigalong

The driving distance from Newman to Jigalong is 165kms on dirt road, estimated 2 hours drive. Staff travelling to and from Jigalong are usually transported via road.

Mail plane to Jigalong

Every Thursday morning the mail plane comes into Jigalong to deliver mail to the community and medication supplies for the clinic.

If you require food to be delivered to you from Newman, this will be transported via the mail plane.

Dr's Charter

PAMS Remote GP, who is usually based in Jigalong, visiting the remote communities of Parngurr, Punmu and Kunawarrtiji on a fortnightly basis.

Staffing

Jigalong Clinic has the following staff composition:

- 1 GP (rotational roster)
- Jigalong Health Centre Coordinator (RAN)
- 2 Remote Area Nurses (RANs)
- 1 Medical Receptionist
- 1 Aboriginal Health Worker Trainee
- 1 Transport Officer
- 1 Cleaner

Vehicles on site

Dr's Car, Patient Transport and Ambulance

Accommodation

Accommodation is furnished with basic cooking utensils, bedding, washing machines, clothes lines etc. The PAMS accommodation is currently under rebuild. The staff in Jigalong are residing in rented accommodation in the community.

Accommodation in Jigalong

- 1x 3 bedroom house – DR's
- 1x5 Single bedroom units

All PAMS staff accommodation has Foxtel/internet/landlines/air conditioning

Services in the Community:

- Community Office / CEO
- Community Store
- Fuel station
- ATM
- Swimming pool / basketball court
- School (pp-12)
- Police



Images from the Official Opening of the newly refurbished Jigalong Clinic in 2019



Parnngurr (also known as Cotton Creek) Clinic

General

The new Parnngurr clinic was opened in 2018, there are two consulting rooms, one fully equipped and one that is used mainly by visiting staff and can be equipped as needed and a Treatment room. There is also a renal self-dialysis room off the waiting room, at the time of writing it is not currently in use. Bathroom/toilet facilities, Pathology room, store room, medication room.

Opening Hours:

9:00 to 12:00 and 13:00 to 16:30 Monday, Wednesday, Thursday and Friday
9:00 to 12:00 Tuesday

Phone: [08 9176 9057](tel:0891769057) Fax: [08 91769058](tel:0891769058)

Email: parngurr.clinic@puntuturnu.com

Permits

No formal permit is required prior to entering the community, however it is advisable to visit the Community Office / CEO upon arrival.

Travelling to Parnngurr

The driving distance from Newman to Parnngurr is 368kms on dirt road, estimated 4hours driving time

Staff travelling to and from Parnngurr are usually transported via the mail plane, which is usually around 1 hours flying time

Mail plane to Parnngurr

Every Thursday morning the mail plane comes into Parnngurr to deliver mail to the community and medication supplies for the clinic

If you require food to be delivered to you from Newman, this will be transported via the mail plane.

Staffing

Parnngurr is a double staffed nursing post

Due to the size of the community the CEO's can be contacted for service delivery, advice and support.

Vehicles

- 1 x Ambulance
- 1 x Patient transport vehicle

Accommodation

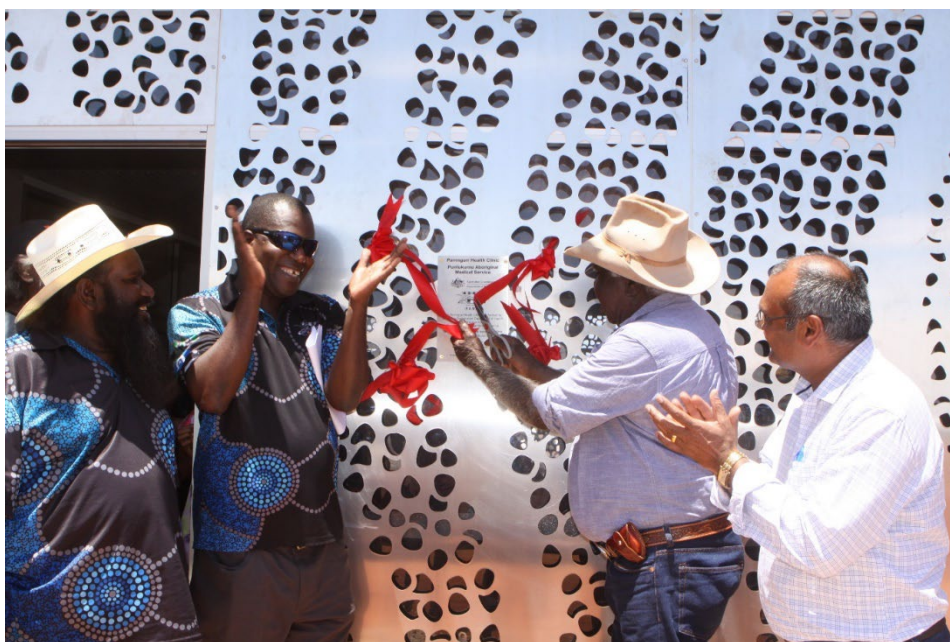
Accommodation is furnished with basic cooking utensils, bedding, washing machines, clothes lines etc.

PAMS has the following accommodation in Parnngurr

- 1x 1 bedroom house – DR's
- 1x 3 bedroom house – RAN's

All PAMS staff accommodation has Foxtel/internet/landlines/air conditioning
Services in the Community:

- Community Office / CEO
- Community Store
- Fuel station
- basketball court
- School (pp-12)



Official Opening of the new Parnngurr Clinic

Left to right – PAMS Chairperson Mr Melvin Farmer, CEO, Mr Robby Chibawe, Community Elder Mr Jimmy Williams, Member for the Pilbara Mr Kevin Michel



Map of Parngurr 1

Details of note

- No Go Area (cultural traditions)
- Clinic

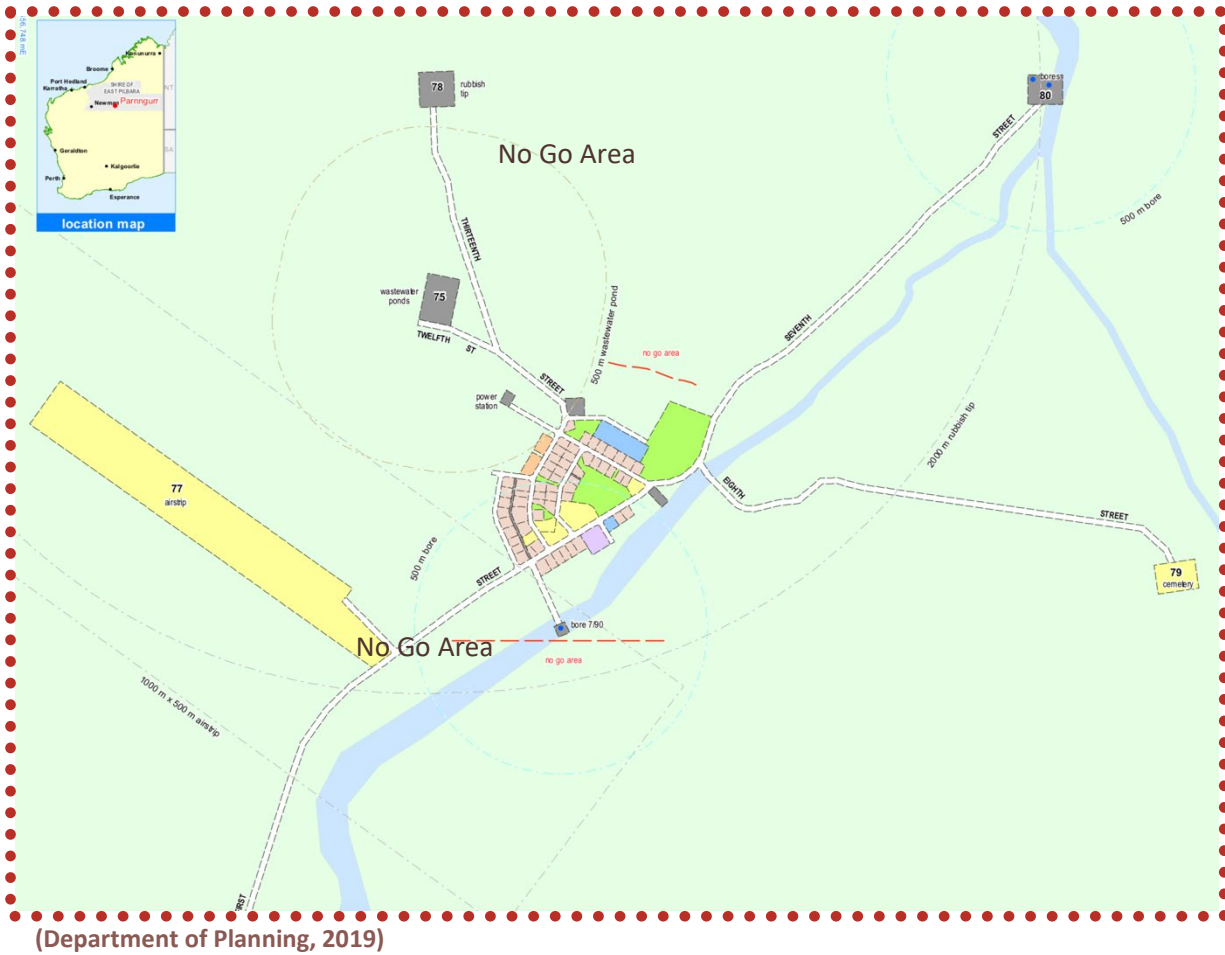


(Department of Planning, 2019)

Map of Parnngurr 2

Details of note

- No Go Area (cultural traditions)
- Airstrip yellow (RFDS)



Punmu Clinic

General

The new Punmu clinic was opened in 2018, there are two Consulting rooms, one fully equipped and one that is used mainly by visiting staff and can be equipped as needed and a Treatment room. There is also a renal self-dialysis room off the waiting room, at the time of writing it is not currently in use. Bathroom/toilet facilities, Pathology room, storeroom, medication room.

Opening Hours:

9:00 to 12:00 and 13:00 to 16:30 Monday, Wednesday, Thursday and Friday
9:00 to 12:00 Tuesday

Phone: [08 9176 9013](tel:0891769013) **Fax:** [08 9176 9014](tel:0891769014)

Email: punmu.clinic@puntuturnu.com

Permits

No formal permit is required prior to entering the community, however it is advisable to visit the Community Office / CEO upon arrival.

Travelling to Punmu

The driving distance from Newman to Jigalong is 944kms on dirt road, with an estimated 8 hours driving time

Staff travelling to and from Punmu are usually transported via the mail plane

Mail plane to Punmu

Every Thursday mid-morning to early afternoon, the mail plane comes into to Parnngurr to deliver mail to the community and medication supplies for the clinic

If you require food to be delivered to you from Newman, this will be transported via the mail plane.

Staffing

Punmu is a double-staffed nursing post with a casual Administration Officer. At various times additional staff are located at Punmu particularly during Lore and sports carnivals.

Vehicles

- 1 x Ambulance
- 1 x Patient transport vehicle

Accommodation

Accommodation is furnished with basic cooking utensils, bedding, washing machines, clothes lines etc.

PAMS has the following accommodation in Punmu

- 1x 3 bedroom house – DR's
- 1x 2 bedroom house – Administration Officer and visiting staff / specialists
- 1x 3 bedroom house – RAN

All PAMS staff accommodation has Foxtel/internet/landlines/air conditioning

Services in the Community:

- Community Office / CEO
- Community Store
- Fuel station
- basketball court
- School (pp-12)





Map of Punmu 1

Details of note:

- No Go Area (cultural traditions)
- Clinic



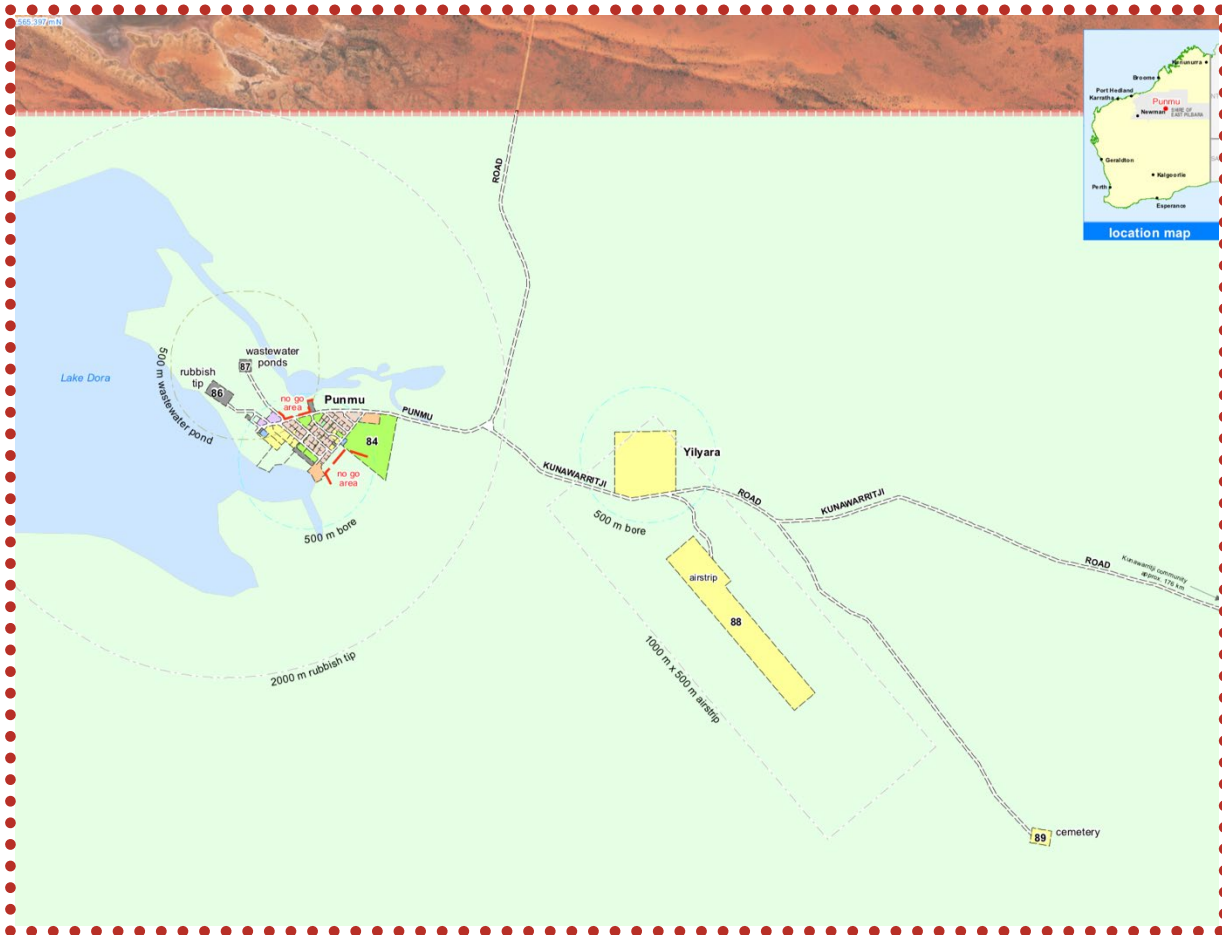
(Department of Planning, 2019)

- Secret Men's Business/ Lore grounds is located on the left hand side of the road driving out of the community to the turn off to Port Hedland.
- Secret Women's Business / Lore grounds is located on the right hand side of the football oval facing the airstrip.

Map of Punmu 2

Details of note:

- No Go Area (cultural traditions)
- Airstrip (RFDS)



(Department of Planning, 2019)



Official Opening of the new Punmu Clinic – attended by WACHS, WAPHA, PAMS Directors, PAMS CEO, PAMS Staff, Shire of East Pilbara Councillors and Member for the Pilbara

Kunawarritji (also known as Well 33) Clinic

General

The clinic in Kunawarritji was refurbished in 2017 and is reasonably sized for the population. It has an emergency room, a large waiting room, an office/treatment room, bathroom, small tea-room and a medication room.

Opening Hours:

9:00 to 12:00 and 13:00 to 16:30 Monday, Wednesday, Thursday and Friday

9:00 to 12:00 Tuesday

Phone: [08 9176 9041](tel:0891769041) Fax: [08 9176 9998](tel:0891769998)

Email: kunawarritji.clinic@puntuturnu.com

Permits

No formal permit is required prior to entering the community, however it is advisable to visit the Community Office / CEO upon arrival.

Travelling to Kunawarritji

The driving distance from Newman to Kunawarritji is 1250kms on dirt road, estimated 12 hours driving time

Staff travelling to and from Kunawarritji are usually transported via the mail plane

Mail plane to Jigalong

Every Thursday afternoon the mail plane comes into to Kunawarritji to deliver mail to the community and medication supplies for the clinic

If you require food to be delivered to you from Newman, this will be transported via the mail plane.

Staffing

Kunawarritji clinic is a double-staffed nursing post

Vehicles

- 1 x Ambulance
- 1 x Patient Transport vehicle

Accommodation

Accommodation is furnished with basic cooking utensils, bedding, washing machines, clothes lines etc.

PAMS has the following accommodation in Kunawarritji

- 1x 3 bedroom house – RAN's
- 2 bedroom
- 4 dongas

All PAMS staff accommodation has Foxtel/internet/landlines/air conditioning

Services in the Community:

- Community Office / CEO
- Community Store
- Fuel station
- basketball court
- School (pp-12)



Map of Kunawarritji 1

Details of note

- No Go Area (cultural traditions)
- #1 Nurses House
- Clinic #

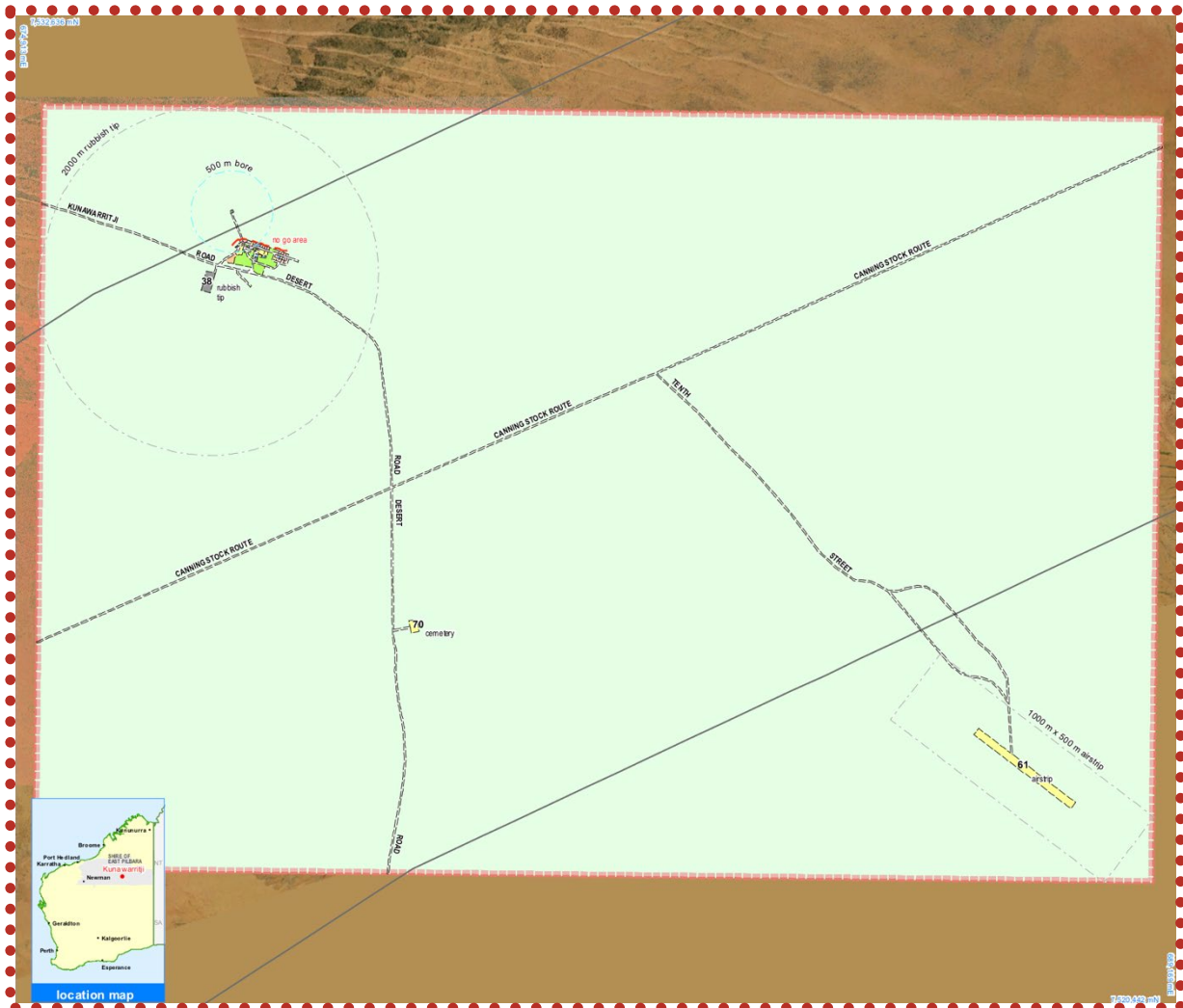


(Department of Planning, 2019)

Map of Kunawarritji 2

Details of note:

- Airstrip (RFDS) Yellow stripe



Arriving in Newman and Working with PAMS

When a team member joins PAMS, the Corporate Services team assists with travel logistics and if applicable relocation arrangements.

Arriving in Newman:

If travelling by air, a designated team member will be organised to meet you at the Newman Airport on the day of your arrival; This person will be holding a PAMS sign for you to easily identify them. On arrival into Newman, the team member will provide a brief tour of Newman and town amenities including the shopping precinct, fuel stations and other places of interest. You will then be directed to your accommodation which may be PAMS transit housing or accommodation via an external provider, this is dependent on availability.

Transit Accommodation (by PAMS)

PAMS has dedicated accommodation for transiting employees and visitors which may have shared kitchen, utilities and seating areas.

Each room has a welcome to Newman booklet, which will provide you with all the necessary information for you to navigate around Newman.

First couple of days in Newman

Your first few days in Newman and at PAMS will be spent meeting with the management, and attending welcome to country and a comprehensive induction. You may be scheduled for additional mandatory training where applicable. This is followed by Site based/Departmental orientation (led by respective managers) and may take up to over 2 – 4 weeks.


Mail Plane (Remote Community Travel)

Whilst travel to Jigalong is mostly undertaken via road, you will be travelling on the mail plane when travelling to remote communities of Parngurr, Punmu and Kunawarritji. All mail planes to remote communities are scheduled for 9.00 am departure every Thursday. The limit on luggage is 15 kg and any weights above this amount are required to be paid by the traveller.

Alternatively, you have the opportunity to send through additional luggage by road with our team members who visit community regularly for different projects.

Considerations before Travelling to Communities

Groceries - As fresh food availability can be limited in remote communities, we recommend that you do a shop in Newman prior to your departure, this can be completed in person or via a Click and Collect (if your transit period is short). It is appropriate to arrange this a day prior to avoid last minute changes. If travelling by air, the food can be added on top of the 15kg limit, and costs relating



to this additional 'luggage' will be absorbed by PAMS ; Your shopping will be weighed by the Corporate Services team at the Administration Hub on a Wednesday afternoon.

Phone and Internet Facilities – Whilst Punmu and Kunawarritji have no mobile service; Telstra is functional in Jigalong and Optus in Parnngurr. All communities have landline phones and internet facilities. Downloading capacity in remote communities is limited; everyone is encouraged to download personal entertainment items prior to departure to communities.

Board and Lodging – All employees and approved visitors are provided with Board and Lodging when in communities.

Travel – Due to safety reasons, PAMS does not recommend employees travelling to communities in their personal vehicles. We discourage traveling with pets for the same reason.